As a customer who is paying for this service I beleive that we are entitled to all that XM has to offer. I payed a lot for this system and expect to get the most out of it, and if XM is going to be limited and restricted who do i go to for a refund and pay for the damages to my dash board during instillation? I believe that there will be many people looking to get their losses back and i know i will go to the NAB for some kind of repayment for their actions.